

Do you have ideas to help enhance the quality of health care for the residents of Grey-Bruce?

## BECOME A COMMUNITY COUNCIL ADVISOR

### What is a Community Council Advisor?

A community council advisor is someone with recent experience of being a patient, resident, client, caregiver or family member and acts as a health care partner to provide direct input into policies, programs and practices which affect the care and services received by the residents of Grey-Bruce.

### What do Advisors do?

- **Talk about your experiences.** Advisors help by talking about how their healthcare experiences have shaped their perspectives and recommend enhancements.
- **Participate in discussion groups.** Advisors explain what it's like to be a community member receiving health care services and how enhancements can be made to the care provided.
- **Review or help create community education materials.** Advisors help review or create materials like forms and educational handouts. Advisors provide a community perspective and help ensure these materials are easier for community members to understand and use.
- **Partner with the community.** Discuss what programs and resources could and should be offered to meet the needs of the community.

### Why should YOU become an Advisor?

If you or a family member has accessed health care services in Grey Bruce and you would like to share your perspectives on how to enhance the quality of health care services for Grey-Bruce residents.

**To submit an expression of interest please scan the barcode or visit:**

[https://www.surveymonkey.com/r/Community\\_Council](https://www.surveymonkey.com/r/Community_Council)

or contact Jennifer Kehoe at [jkehoe@gbhs.on.ca](mailto:jkehoe@gbhs.on.ca) or (519)378-6496



Application Deadline: April 8th, 2021



# GREY-BRUCE ONTARIO HEALTH TEAM

## COMMUNITY COUNCIL ADVISOR

### Overview of Responsibilities

#### What is a Community Council advisor?

Someone who:

- Helps enhance the experience and quality of healthcare in their community
- Gives feedback based on his or her own healthcare experiences
- Works with the GB-OHT Collaboration Council for short and long term projects
- Volunteers his or her time

#### Who can be an advisor?

There are no professional requirements to be an advisor. However, health care workers and Board members of healthcare organizations are unable to become advisors as they already have a forum to express health system concerns.

#### Why should you become an advisor?

Advisors provide a voice that advocates for health care services centered on patient and family identified needs.

Do you have want to share your ideas and perspectives about how to make sure community members receive the best care possible?

Do you have ideas to help enhance the quality of health care for the residents of Grey-Bruce?

Do you want to increase your understanding of the healthcare system in Grey-Bruce?

If yes, we are looking for advisors like you to provide feedback and ideas to help enhance the quality of care for the residents of Grey-Bruce.

#### What do advisors do?

- Talk about how your experiences have shaped your perspective of healthcare in Grey-Bruce.
- Participate in group discussions by explaining what it's like to be a community member receiving healthcare services and how enhancements can be made.
- Review or help create community education materials that are easy to understand and use.
- Partner with the community to discuss what programs and services could be offered to meet community needs.

#### Is being an advisor right for you?

Being an advisor may be a good match with your skills and experiences if you can:

- Share ideas and potential solutions to help enhance the quality of care.
- Talk about your experiences, but also think more broadly beyond your own personal experiences.
- Talk about both positive and negative care experiences and share your thoughts on what went well and how things could have been done differently.
- Work respectfully with people who may have different perspectives than you.
- Listen to and think about what others say, even when you disagree.
- Bring a positive attitude to discussions.
- Keep any information you hear as an advisor private and confidential.

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