




HOME CARE is a term we hear frequently.
It can mean many things and vary by geography.
SO WHAT IS THE DIFFERENCE? HCCSS VS. HCSS

	<p>HOME AND COMMUNITY CARE SUPPORT SERVICES South West</p> <p><i>Provincial Agency serving Grey, Bruce, Huron, Perth, London Middlesex, Oxford, Elin & Norfolk</i></p>	 <p><i>Local charity serving Grey & Bruce since 1993</i></p>
GOALS	Develop an individual care plan based on your needs and goals of care to maintain or improve your wellbeing.	Providing community-based services that support independence, enhance well-being and improve quality of life for clients and caregivers.
SERVICES PROVIDED	<p>Based on your assessment, you may be provided with the following services:</p> <ul style="list-style-type: none"> • Nursing • Physiotherapy • Occupational Therapy • Nutritional Therapy • Speech Language Therapy • Personal Support Worker • Medical Supplies and Equipment • Long Term Care placement • Referral to Health Care Connect 	<ul style="list-style-type: none"> • Transportation Services • Hot & Frozen Meals on Wheels • Day Away Program • Overnight Respite • Friendly Visiting • Housekeeping • Central Intake for: Alzheimer Society, VON, Cool-Aid Program, Participation Lodge, Let's Go Home (LEGHO), Southwest Ontario Aboriginal Health Access Centre (SOAHAC), Dale Brain Injury Services and Caregiver supports.
ELIGIBILITY	Patients, families, or health care professionals can contact HCCSS to request an eligibility assessment by a Care Coordinator. Care Coordinators support patient assessment in hospitals, in the community, and on the phone.	Anyone requiring the services above can contact Central Intake to review their needs.
COSTS	No cost for eligible services with a valid OHIP card.	Programs are heavily subsidized by Ministry of Health, community fundraising, donations, and thousands of volunteer hours, however, small user fees may apply.
REFERRAL ROUTES	Anyone can refer! Call 310-2222 or fax a referral to Intake at 519-472-4045.	Anyone can contact Central Intake toll free at 1-833-659-5491 to register or fax a Grey Bruce Community Support Services Referral to 519-372-2748
WEBSITE	HEALTHCAREATHOME.CA/REGION/SOUTH-WEST/	HCSSGREYBRUCE.COM

To search other care options in community visit SOUTHWESTHEALTHLINE.CA